



Operations Controller

Worldwide charter operator, Titan Airways is looking for an Operations Controller to join our fast paced and dynamic team. Reporting to the Operations Control Manager and working around the clock on a 12-hour day and night shift pattern, our Controllers manage and support our fleet of narrow and wide body Airbus and Boeing aircraft operating around the globe.

Responsibilities:

- Ensuring a timely flight watch of the Titan Airways fleet
- Operational troubleshooting and programme management
- Co-ordinating and arranging ground handling, fuel, permits, hotels and transport
- Flight planning and despatch of all flights – including ETOPS flights
- Filing of ATC flight plans and liaison with flow management centres
- Proactive weather and NOTAM checking before company operations
- Ensuring all operations and Crew follow the Company Flight Time Limitations scheme (FTL), considering any operational impact on the day of operation
- Pre-flight briefing of Crew on the operations they are to undertake, including notifying flying staff of any potential hazard to safety
- Communications to internal and external parties and customers when significant events are anticipated or experienced
- Escalation of issues in a timely fashion where input is required by other departments or organisations
- Ensuring that, in the case of an emergency, procedures (as laid down in the Emergency Response Manual) are initiated
- Management of Crews daily rosters, covering sickness and roster disruption, ensuring adherence to the FTL scheme and avoiding violations

The following requirements are essential for this role:

- 2 years' experience within an Airline Operations Department or Handling Company
- Ability to work 12 hour shifts at our Head office at London Stansted (mix of day and night shifts)
- Computer literate, proficient in Microsoft Office Suite
- Right to live and work in the UK
- Ability to provide information to enable five year referencing
- This role would ideally suit someone who is proactive and organised with a calm approach to work
- Fully vaccinated against COVID-19 (unless medically exempt)

Additional desirable requirements:

- Previous experience of both Cargo and Passenger Operations
- Has completed a formal Aviation Training Course

To apply, please email recruitment@titan-airways.co.uk with a covering letter and CV before close of business on 30th November 2021